

# QUALITY POLICY

The guiding principles of InoxArões, Lda's success are:

- Respond to the needs and expectations of stakeholders in order to ensure their satisfaction;
- Promote the personal and professional development of its employees through the continuous reinforcement of their skills, in order to provide the best service to all customers, exceeding, if possible, their expectations;
- Promote the development of innovative solutions for its customers;
- Expand the customer network;
- Comply with applicable legal and regulatory requirements;
- Continuously optimize process management, promoting the continuous improvement of the organization.

Oliveira de Azeméis, May 29, 2020

The Management,

